**Having Problem with IT?**

**Step 1**

Review the IT FAQs for students to help resolve your issue.

FAQ found at: <https://elizabethcollege.tas.edu.au/covid-19-it-information>

*If unable to resolve the issue move to step 2*

**Step 2**

Does this IT issue need to be resolved immediately, or can it wait until the next day?

If immediate assistance is required, - Call the school on (**03) 6235 6555** to be connected to local IT Support.

*If issue can wait - Proceed to Step 3*

**Step 3**

Email [Elizabeth.College.ICT.Staff@education.tas.gov.au](mailto:Elizabeth.College.ICT.Staff@education.tas.gov.au) with a clear description of your IT issue as well as the phone number we can contact you on.